



Business Communications Without the Complexity

3CX Design, Licensing & Support Services

Helping organizations design, implement, support, and optimize modern business phone systems using the 3CX platform.

Does Any of This Sound Familiar?

- Your current phone system is expensive, outdated, or difficult to manage.
 - Your employees need the ability to make and receive business calls from anywhere using a smartphone, laptop, or web browser.
 - You have multiple offices and would like them to operate on a single phone system.
 - Your organization has remote or hybrid employees who need access to the same communication tools as office-based staff.
 - You are evaluating business phone system options and need help determining whether 3CX is the right fit.
 - You are moving offices, opening new locations, or expanding your business and need a communications solution that can grow with you.
 - You want to reduce telecommunications costs without sacrificing features or reliability.
 - You already use 3CX and need assistance with configuration, troubleshooting, licensing, or ongoing support.
 - You would like a single source for system design, implementation, licensing, SIP services, and support.
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How I Can Help

- **3CX System Evaluation**
Determine whether 3CX is the right solution for your organization.
 - **3CX System Design**
Design a solution based on your business requirements, call flows, users, and locations.
 - **3CX Implementation & Deployment**
Install, configure, and deploy 3CX solutions.
 - **SIP Trunking Services**
Provide and coordinate SIP dial tone services through trusted providers.
 - **Licensing Services**
Assist with 3CX licensing, renewals, and subscription management.
 - **Remote Support & Troubleshooting**
Provide assistance with configuration, updates, troubleshooting, and system optimization.
 - **System Reviews & Health Checks**
Review existing 3CX environments and recommend improvements.
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What You Will Gain

- Modern business communications
- Reduced telephony costs
- Expert guidance from design through implementation
- Reliable SIP connectivity
- Simplified licensing management
- Ongoing support when needed
- A communications solution aligned with your business needs



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Common 3CX Features & Benefits

- Make and receive business calls from anywhere using a desk phone, smartphone, laptop, or web browser.
 - Support office, remote, hybrid, and mobile employees on a single platform.
 - Connect multiple offices and geographic locations through one phone system.
 - Use one business number and communications platform across the organization.
 - Create customized call routing, auto attendants, voicemail, ring groups, and queues.
 - Reduce telecommunications costs while maintaining professional business communications.
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Common Ways I Help Clients

- Deploy a new 3CX system
 - Replace legacy phone systems with 3CX while retaining existing business phone numbers
 - Upgrade and modernize an existing 3CX environment
 - Take over administration, support, and ongoing management of an existing 3CX system
 - Manage 3CX licensing, telephone numbers, and SIP Trunking services
 - Connect multiple offices and support remote and hybrid employees
 - Provide turnkey communications solutions with ongoing support
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One Vendor. One Contact. One Solution.

Design, licensing, SIP services, implementation, support, and ongoing administration coordinated through a single trusted provider.

Why Work With Me?

- More than 13 years of experience working with the 3CX platform
 - Authorized 3CX Silver Partner
 - 3CX is used by Carnes Group and multiple nonprofit organizations I support
 - Practical business-focused advice
 - Experience designing and supporting business communications solutions
 - Single point of contact for design, licensing, SIP services, and support
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My Promise

My goal is to help your organization implement and maintain a communications solution that meets your operational needs, supports your users, and provides long-term value.

Let's Talk

Whether you're evaluating 3CX, planning a new deployment, looking for SIP services, or need assistance supporting an existing environment, I'd be happy to discuss how I may be able to help.

Ed Carnes, MBA
Carnes Group LLC