

Services Overview

Helping organizations align technology with business goals, reduce risk, improve cybersecurity, control costs, and make better technology decisions

Service	Typical Use
Executive Technology Consultation	Independent review of a specific technology issue, recommendation, proposal, or situation
Fractional CIO	Executive technology leadership without the cost of a full-time CIO.
Fractional CTO	Technology leadership focused on: architecture, infrastructure, cybersecurity, and operations.
Interim CIO / CTO	Temporary executive technology leadership during transitions, growth, acquisitions, or executive vacancies.
Trusted Technology Advisor	Independent advice focused on your organization's interests.
MSP & Vendor Oversight	Independent review and oversight of technology providers and vendors.
Executive & Board Advisory	Technology guidance for executives, boards, and leadership teams.
Technology Assessment	Evaluate technology infrastructure, systems, operations, risks, and opportunities.
Technology Health Check	High-level review of the overall technology environment.
Cybersecurity Review	Identify risks, vulnerabilities, and improvement opportunities.
Technology Cost Optimization Review	Identify opportunities to reduce costs and improve value.
Vendor Selection & Evaluation	Independent review of technology solutions and vendors.
Technology Due Diligence	Support mergers, acquisitions, investments, and business transactions.
AI Readiness Assessment	Evaluate readiness, opportunities, risks, and practical AI use cases.
3CX System Evaluation	Determine whether 3CX is the right fit.
3CX System Design	Create a solution based on business requirements.
3CX Deployment & Implementation	Installation, configuration, deployment, and migration services.
3CX Licensing Services	Licensing, renewals, and subscription management.
3CX Support & Optimization	Ongoing support, maintenance, troubleshooting, and optimization.
Custom Engagements	No two organizations are exactly alike. Services may be combined and tailored to fit specific business needs.

Detailed descriptions of each service begin on the following pages.

Not Sure Where to Start?

If you are unsure which service best fits your needs, an Executive Technology Consultation is often the best first step. Executive Technology Consultations start at \$150. All other services are custom quoted based on your organization's needs.

Executive Technology Leadership

CG-EXEC-01 – Executive Technology Consultation

Independent review of a specific technology issue, recommendation, proposal, or situation.

Typical Services

- Technology strategy discussions
- Technology proposal reviews
- Vendor evaluations
- Cybersecurity concerns
- Technology planning guidance and investment decisions

Best For: Organizations seeking independent technology guidance, expert advice, or a second opinion.

CG-EXEC-02 – Fractional CIO

Executive technology leadership without the cost of a full-time CIO.

Typical Services

- Technology strategy
- Budget planning
- Vendor management
- IT governance
- Executive reporting
- Business alignment

Best For: Organizations needing ongoing executive technology leadership.

CG-EXEC-03 – Fractional CTO

Technology leadership focused on architecture, infrastructure, cybersecurity, and operations.

Typical Services

- Technology architecture
- Cloud strategy
- Infrastructure planning
- Cybersecurity leadership
- Technology roadmaps
- Technical oversight

Best For: Organizations requiring senior technical leadership and direction.

CG-EXEC-04 – Interim CIO / CTO

Temporary executive technology leadership during transitions, growth, acquisitions, or executive vacancies.

Typical Services

- Leadership continuity
- Technology stabilization
- Transition planning
- Team leadership
- Executive guidance

Best For: Organizations undergoing change or leadership transitions.

Advisory Services

CG-ADV-01 – Trusted Technology Advisor

Independent advice focused on your organization's interests.

Typical Services

- Technology planning
- Executive guidance
- Technology governance
- Strategic reviews
- Independent recommendations

Best For: Organizations seeking an experienced technology advisor to provide independent guidance, strategic insight, and ongoing oversight.

CG-ADV-02 – MSP & Vendor Oversight

Independent review and oversight of technology providers and vendors.

Typical Services

- Contract reviews
- Vendor accountability
- Service-level evaluations
- Performance monitoring
- Escalation assistance

Best For: Organizations that rely on third-party technology providers and want independent oversight, accountability, and performance evaluation.

CG-ADV-03 – Executive & Board Advisory

Technology guidance for executives, boards, and leadership teams.

- Board presentations
- Technology risk discussions
- Strategic planning
- Technology investment reviews
- Executive coaching

Best For: Executives, boards, and leadership teams seeking objective technology guidance to support strategic planning, governance, risk management, and major technology decisions.

Technology Assessments & Reviews

CG-CONS-01 – Technology Assessment

Evaluate technology infrastructure, systems, operations, risks, and opportunities.

CG-CONS-02 – Technology Health Check

High-level review of the overall technology environment.

CG-CONS-03 – Cybersecurity Review

Identify cybersecurity risks, vulnerabilities, and improvement opportunities.

CG-CONS-04 – Technology Cost Optimization Review

Identify opportunities to reduce technology costs and improve value.

CG-CONS-05 – Vendor Selection & Evaluation

Independent review of technology solutions and vendors.

CG-CONS-06 – Technology Due Diligence

Support mergers, acquisitions, investments, and business transactions.

CG-CONS-07 – AI Readiness Assessment

Evaluate readiness, opportunities, risks, and practical AI use cases.

Custom Engagements

CG-CONS-99 – Custom Technology Engagement

No two organizations are exactly alike. Services may be combined and tailored to fit specific business needs.

Custom engagements are quoted based on scope, requirements, and deliverables.

Business Communications Services

CG-3CX-01 – 3CX System Evaluation

Determine whether 3CX is the right fit for your organization.

CG-3CX-02 – 3CX System Design

Create a solution based on business requirements.

CG-3CX-03 – 3CX Deployment & Implementation

Installation, configuration, deployment, and migration services.

CG-3CX-04 – 3CX Licensing Services

Licensing, renewals, and subscription management.

CG-3CX-05 – 3CX Support & Optimization

Ongoing support, maintenance, troubleshooting, and optimization.