



Carnes Group

-We Do What It Takes To Get The Job Done-



Information Worker Solutions
Networking Infrastructure Solutions
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February 2010

Newsletter

Vol. 4 Issue 02

Technology News - Exchange 2010, Microsoft Big Easy, Backups and more

EXCHANGE 2010 IS HERE

Microsoft Exchange Server 2010 includes a host of new features, including archiving and features to help users battle inbox overload and so on. The archiving function is very exciting, since up to this point third party tools were needed. You will be able to classify email and determine how long you want it kept on your server (good for financial and legal reasons). IT staff will like the ability to delegate certain admin tasks to non-admin users. Microsoft has now provided a consistent inbox, calendaring, and contacts experience across the PC, browser and phone. There is now an ability to remove (or "mute") yourself from irrelevant conversations with the click of a button to stop the email onslaught. You can directly migrate from Exchange 2003 or 2007. Stay tuned, we'll let you know how our own migration went next month.

PHISHING/FAKE EMAILS AND FAKE ANTIVIRUS PROGRAMS ARE BECOMING EPIDEMIC

The upswing in fake emails, Trojan horses and other malware is continuing and even getting worse. Users must become more educated on what to open or click and what not to. We encourage you to speak to your users to use company email for **company business only**. One of the worst viruses - and easiest to get infected by - is the "Antivirus Systems Pro". This is classified as a "rogue antivirus program". It will display false scan results, fake security alerts, and Internet Explorer hijacking in order to have you purchase this program. **DO NOT BUY IT!** This one can be cleaned although there are some tricks to do so. We have seen people get infected with this from "normal" or legitimate internet sites - their webmasters must have gotten a bit lax in their security. Keep reminding users that UPS and FedEx do not send file attachments in emails. If users do need to access certain social sites such as Face book on work networks, make sure they use a non-work email, such as GMAIL or HOTMAIL. It can easily take an hour or two to clean a bad infection. Your anti-virus program can only do so much - esp. if you click the bad malware and allow it to run!

MICROSOFT BIG EASY BACK UNTIL MAR 31

The Big Easy Offer gives you choices on Microsoft products and solutions that fit your needs. For every qualifying product you purchase, Microsoft pays you partner subsidy funds that can be used with a Microsoft Partner of your choice to help with the implementation of your Microsoft solution including software, hardware and services. Some of the eligible products include Microsoft Office products, SQL Server, Windows Server, Exchange, Project and more. This applies to NEW License Agreements only. For more info see <http://www.microsoftincentives.com/BigEasy4/Default.aspx>

SBS 2003 USERS - TIME TO PLAN FOR A TECHNOLOGY REFRESH AND MIGRATION !!!

With Windows Server 2008, SQL Server 2008 and Exchange Server 2010, Microsoft is driving innovation. **However this also means older products get less and less time for maintenance and updates.** If you are a one-server shop on SBS 2003, you are at risk and **MUST** start planning to upgrade. A one server solution with a 9 year old operating system is a BIG risk. Can you afford several days of downtime if your server dies? (hopefully your backups are good AND current!). What is the cost to your business if you lose your server for several days? **CALL US, WE CAN HELP!**

Vendor Spotlight - Highly Reliable Systems

Highly Reliable Systems offers a series of hard drive backup solutions based on eSATA technology as a better alternative than traditional tape backups. Hard drives last longer, are faster and are cheaper than high capacity tapes. High-Rely products range from a single external backup (only \$195!) to an array of 10 disks. With eSATA technology you get amazing speed. One of our customers backups up 700+GB in 7 hours. **Carnes Group has a system in use in our office and we love it.** For more info, see <http://www.high-rely.com>.

Question of the Month: Online Backups

Q: *Should I consider doing online backups?*

A: Online backups have come down a great deal in price. There are many vendors but they all basically work the same way. Space is charged by the GB, per month. There are sometimes price breaks by classifying some data as "near-term" and other data as "long-term". The first backup can be quite lengthy. After that only changes are backed up. Backups are done, usually at night, over your internet connection.

Carnes Group Information

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